

# FINANCIAL INFORMATION

## Office of Student Financial Services

The Office of Student Financial Services (OSFS), located on the first floor of Coles Hall on the Rindge Campus, assists students in meeting educational expenses, provides financial clearance, and accepts payments on student accounts. Franklin Pierce University has a financial aid program which includes scholarships, grants, loans, and student employment on the Rindge campus. In addition to the processing of all financial assistance programs available at the University, the OSFS is also responsible for student billing, student financial clearance, and student accounts. Students must be financially clear in order to enroll at the University.

---

### Mission, Goals, and Objectives

The OSFS works in partnership with the student and family to develop funding resources to cover educational expenses. The OSFS affirms the concept that the primary responsibility for funding a Franklin Pierce education rests with the student and family.

The OSFS offers a complete program highlighted by effective customer service, sensitivity to family financial concerns, a full range of federal, state, and institutional financial aid programs. The OSFS exists to supplement the financial resources of the family in order to allow eligible students the opportunity to attend Franklin Pierce.

The OSFS acts as a clearinghouse for all student financial aid programs including federal, state, institutional, private, and endowed sources. The OSFS affirms its responsibility to adhere to all applicable laws, regulations and rules of the federal government, state agencies, private donors, and the University. The OSFS subscribes to the National Association of Financial Aid Administrators (NASFAA) Code of Conduct for Financial Aid Professionals, and works collaboratively and cooperatively with offices at every college at the University to ensure a proactive and positive approach to enrollment, retention, and issues of student concern. The OSFS works with student government to address general student financial aid issues, and works with students and families to address individual financial aid issues and concerns.